Amber connect
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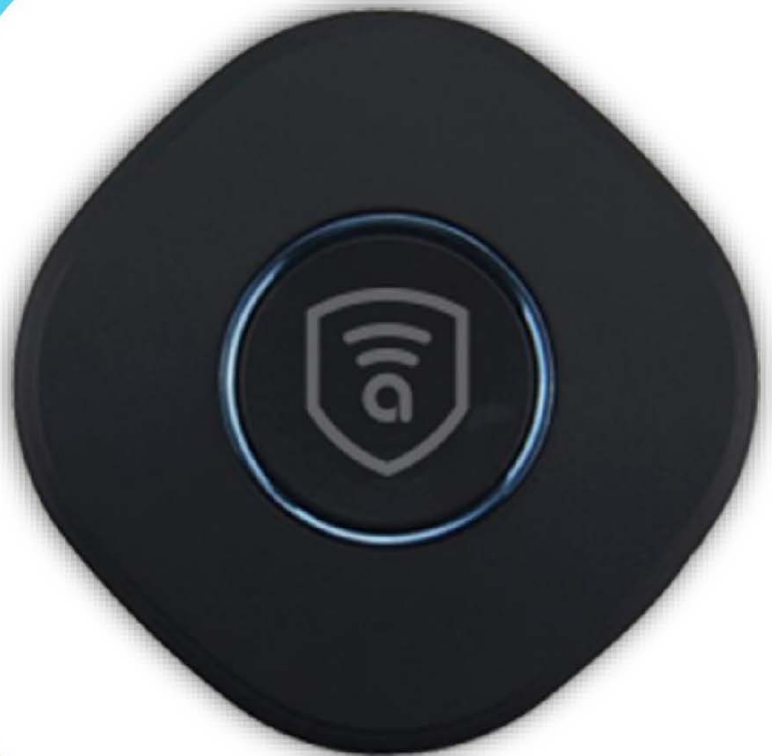
Quick Start Guide

ARC210
Amber Guard C210
Smart Assets And Personal Tracker

Install Your device
1

Download Amber Connect App
2

Activate the device
3

1. Start Guide

1.1.   Package Contains
- Main Unit
- Charger
- USB Cable
- Lanyard
- Quick User Manual

1.2.   Main Function

- Lightweight and compact design.
- GPS+LBS +WIFI positioning.
- IPX5 water resistance: Water-resistant case to ensure stable operation in tough environments. (For more details on IP certification, please visit: http://www.dsmt.com/resources/ip-rating-chart/)
- Built-in two-way voice monitoring feature: Two-way call-in feature which allows users to listen to the surroundings. (Please ensure sim has caller ID enabled)
- One button SOS function: Make SOS calls in an emergency to preset SOS numbers. (Please refer to Amber Connect B2B/B2C application for more details).
- Smart in-app/web portal notifications: Get a host of value added notifications like low battery alarm, start/stop alerts/ create geo fences.
- Built-in quad band GSM/GPS ceramic antenna.
- Heat-resistant casing: Specially designed casing provides excellent heat dissipation which protects the device from damage from temperatures ranging from -20°C ~+60 °C.

1.3.   Specifications

Operating Temperature	-20°C to +60 °C
Battery	500mAh/3.8V lithium-polymer battery
Standby	3-4 days
Dimension	45.0*45.0*16.0mm
Weight	33g

2. My Device

2.1.   Appearance

2.2.   Steps to insert SIM card

This device supports only Nano SIM Card.

     1.Open the battery cover.

2. Remove the battery connector.

     3. Insert the sim card in the sim slot as shown in diagram.

     4. Reconnect the battery and close the cover after SIM card is inserted.

Note: Please make sure the SIM card has access to Caller ID service. A minimum 30MB data plan per month is recommended in normal use.

3. Power On/Off

3.1.   Power On

Long press SOS for 3 seconds to turn on the device.
Blue/Red/Green LED indicators will blink.

3.2.   Power Off

- No SIM card: Press SOS for 3 seconds.
- With SIM card: Remove the battery.

If there is a power on failure, please ensure the battery is inserted correctly and then charge it. In case of emergency press SOS for 3s to activate SOS alarm. Then the device will send an SOS SMS alert to preset SOS numbers. Short press the button to answer an incoming call while long press to hang up. Short press to hang up when in a call state.

3.3.   Battery Charging

Connect the device with the original charger,
- Device is charging if red indicator is always on;
- Red indicator flickers slowly if the device is fully charged.

Note: It takes about 2 hours to fully charge the battery. It is normal that the device goes hot during charging.

4. Do's and Dont's

- Please ensure SOS number is preset on the Amber Connect web/fleet portal for making emergency calls/sending SOS text messages.

- If put in doors or in covered areas, the device may not be unable to receive GSM signals.

- Use of device in fire or water is strongly prohibited.

- Do not bend or disassemble the battery and the device.

- Please use the original battery.

- For any questions, please contact customer service.

Need help? Contact 24/7 live support!

In App Chat | support@amberconnect.com | Chat via website www.amberconnect.com

Works with Android phones and tablets, iPhone, iPad.
Compatible with Chrome, Mac and PC web browsers.

Download on the App Store

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Amber Connect